

DIGITAL DINING's handheld solution will increase a restaurant's overall performance, streamline its efficiencies, and thus increase profits. The wireless Handheld POS enables servers to take and fire orders in high volume venues without ever leaving the dining area or running to and from a stationary terminal. The Handheld POS is fully integrated with DIGITAL DINING's standard suite, so you can add it to existing networks quickly and easily. The interface is consistent with the standard POS, so servers can start using it with almost no extra training.

The Handheld POS also strengthens existing features, such as "item out alternatives," by enabling servers to provide immediate feedback to customers. The Handheld POS also supports mobile credit card swipe devices, so servers can complete credit card transactions without ever removing the card from the customer's sight.



Improved Customer Service

The Handheld POS can improve customer service by enabling your servers to stay on the floor where they're needed. The Handheld POS allows servers to take and fire orders without ever walking to the kitchen ... or even a standard workstation. In high traffic or arena environments, the Handheld POS allows servers to focus on serving customers, rather than running back and forth.

Complete POS Functionality

The Handheld POS puts all of the features of the standard terminal in the palm of your hand. The Handheld POS interface mimics the standard POS, enabling servers to access all of the robust features of the traditional standard POS with almost no extra training. Digital Dining gives you the freedom of a Handheld POS without sacrificing functionality.

A Single Database

The Handheld POS accesses the same database as your standard POS registers and updates transaction data in real time. Thanks to its integrated data architecture, the Handheld POS provides a robust and dynamic interface without a cumbersome third-party interface program, and you can ramp it up without recreating a whole new set of setup files.

Integrated Credit Card Features

The Handheld POS provides customers with quicker service and better security from credit card "identity theft." The Handheld POS supports portable credit card swipe devices, enabling servers to swipe a customer's credit card and complete a transaction without ever removing the card from the customer's sight. The handheld POS also supports portable belt printers, allowing servers to print credit card slips right at the table.

Suggestive Selling

The Handheld POS puts the Item Out and Suggestive Selling features of the standard POS where they matter most: at the customer's table. When a customer orders an item that is out of stock, the Handheld POS alerts the server, who can respond immediately and suggest an alternative item. The Handheld POS can also access recipes or photographs of menu items, enabling servers to answer customer questions with minimal guesswork.